

# MAIL AND PACKAGE GUIDELINES

Follow these guidelines to ensure that you receive/send mail smoothly while abroad.

## IMPORTANT: Receiving Packages

**We do not recommend having any packages shipped to or from Argentina.** It can take upwards of a month for the package to arrive from the U.S. or anywhere in the world. Once it arrives, the package must go through Argentine Customs where restrictions and high importation/processing fees may apply. You may also need to pick up the package at the Customs Office at Retiro Station. It is time-consuming and very expensive, and in the end you may never receive your package!

## Receiving Flat Mail

**Please send all mail to the Verto study center in Buenos Aires - NOT to your homestay or apartment.** The study center address is:

c/o Verto Education  
Juan Andres Pacheco de Melo 2555  
1425 Buenos Aires  
Argentina

**NOTE:** You will receive your homestay or apartment address closer to the start date of your abroad experience along with details on your housing placement and further arrival day details. Again, never direct mail to your homestay or apartment address once received.

## Where do you pick up mail?

Your mail will arrive at the Verto study center front desk. The staff personally receive and store all items that come through – so no worries about missing deliveries.

## Receiving Packages from Online Shopping

While it's tempting to order everything online, we strongly encourage you to shop locally whenever possible. Seville has a wide range of stores where you can find essentials—from school supplies and electronics to toiletries and clothing. Shopping locally is:

- Often faster and more convenient
- Avoids the risk of missed deliveries or customs delays
- Helps you get to know your neighborhood

That said, if you do need to shop online, please:

- **Do not** order items to arrive before you're on site
- Use reliable retailers like Mercado Libre in Argentina
- Ship items to your residence address provided to you before you arrive

Pick up packages promptly during your residence reception open hours when notified by email

## Sending Letters

We do encourage you to send a letter or postcard home to family and friends. You may send letters and small, flat envelopes from any locutorios or any Correo Argentino offices.

### **Note about sending packages *from* Argentina:**

The Argentine customs rules are very strict. No medicine, food of any sort (including gum and chocolate) can exit the country. You have to declare what you're sending on customs forms and it's complicated. We do not recommend mailing packages home.